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## **CU\*Answers Announces More Integration with eDOC**

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CU\*Answers, a West Michigan-based CUSO that offers its flagship core processing system, CU\*BASE, and eDOC Innovations, the nation's leading CUSO for e-document strategies are proud to announce increased integration to enhance credit unions' member service departments.

Both teams have been working steadily on a series of projects that will allow for standard CU\*BASE loan and member service documents to be integrated into eDOC Innovations electronic document handling tools. The first major portion of this project will be launched with the March upgrade release. Now, all generic loan forms from CU\*BASE can be sent to the eDOC software. This includes Loan Applications, Loan Officer worksheets, and Denial notices. Additionally, blank loan forms will also be printed via the eDOC software.

According to CU\*Answers, this is just the beginning of the project, as they are working diligently to adding miscellaneous Member Account Forms and Certificate Forms to the list.

### **About CU\*Answers**

CU\*Answers was founded over 35 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU\*Answers offers a wide variety of services for credit unions including its flagship CU\*BASE Processing System in both an Online (ASP) and In-house environment, Internet Development Services featuring the **It's Me 247** Online Banking product, Member Check Processing and Direct Deposit processing services. CU\*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU\*Answers at [www.cuanswers.com](http://www.cuanswers.com).

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