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## **CU\*Answers Posts International ACH Transactions User Guide**

**Grand Rapids, Michigan – September 10<sup>th</sup>, 2009**

CU\*Answers, a CUSO headquartered in Grand Rapids, MI, has published an International ACH Transactions User Guide that includes step-by-step instructions for running OFAC scans, and manually posting these transactions.

The newer user guide is a companion for the recently announced upgrades to the CU\*BASE software that will assist credit unions in running OFAC scans on required financial institutions or individuals involved in the transfer.

The CUSO is also offering a special web training conference on September 15<sup>th</sup> to help credit unions understand the new functionality, and be prepared for the changes that take place on the 18<sup>th</sup> of the month.

According to CU\*Answers, they are aware of the trepidation among credit union employees because of the number of manual steps involved with this new requirement, however the team is hard at work planning for other tools that can be developed to help ease the burden these new regulations may place on credit union staff.

### **About CU\*Answers**

CU\*Answers was founded over 35 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU\*Answers offers a wide variety of services for credit unions including its flagship CU\*BASE Processing System in both an Online (ASP) and In-house environment, Internet Development Services featuring the **It's Me 247** Online Banking product, Member Check Processing and Direct Deposit processing services. CU\*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU\*Answers at [www.cuanswers.com](http://www.cuanswers.com).

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