

**FOR IMMEDIATE RELEASE:**



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## **CU\*Answers Announces CU\*SPY Overhaul**

**Grand Rapids, Michigan –October 13<sup>th</sup>, 2009**

In partnership with eDOC Innovations, CU\*Answers is excited to announce that a major project is underway to replace the current CoWWW software being used to support CU\*SPY.

CU\*SPY is CU\*Answers' online report and E-Statement retrieval product. The upgraded version will be making use of eDOC's idocVAULT product, that many of CU\*BASE credit union clients have already been using for e-Receipts and ePhotoIDs. According to CU\*Answers, by leveraging its investment and partnership with eDOC Innovations, it will have greater control of the software while still keeping costs low.

Credit unions that have their own eDOC or CoWWW or other vault will not be affected by this transition. CU\*Answers target date to go live for all online clients is mid-February, 2010.

### **About CU\*Answers**

CU\*Answers was founded over 35 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU\*Answers offers a wide variety of services for credit unions including its flagship CU\*BASE Processing System in both an Online (ASP) and In-house environment, Internet Development Services featuring the **It's Me 247** Online Banking product, Member Check Processing and Direct Deposit processing services. CU\*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU\*Answers at [www.cuanswers.com](http://www.cuanswers.com).

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