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**CU\*Answers Enhances *It's Me 247* Online Banking Security**

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As part of CU\*Answers' ongoing commitment to keeping member information secure, the CUSO applied a configuration change to strengthen member security for **It's Me 247**. This change will ensure member browsers always use the strongest encryption methods possible when connecting with online banking.

According to the CUSO, this security enhancement means that the **It's Me 247** website will now actively refuse any connections attempting to use SSL encryption strength less than 128 bits. Prior to this change, it would have allowed a browser to connect at a lower encryption level and then in the background automatically negotiate the encryption up to 128 bits or stronger.

Credit union members will most likely not notice a change however, if a member reports having problems connecting with online banking, it may be they are using a very old (pre-Internet Explorer 6.0) web browser that cannot support at least 128 bit encryption. In this case, the member would need to upgrade their browser.

**About CU\*Answers**

CU\*Answers was founded over 35 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU\*Answers offers a wide variety of services for credit unions including its flagship CU\*BASE Processing System in both an Online (ASP) and In-house environment, Internet Development Services featuring the **It's Me 247** Online Banking product, Member Check Processing and Direct Deposit processing services. CU\*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU\*Answers at [www.cuanswers.com](http://www.cuanswers.com).

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