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For more information contact:

*Scott Page, EVP
800-327-3478 x103
spage@cuanswers.com*

CU*Answers ‘Kitchen’ Provides Product and Solution Support

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CU*Answers, a data processor headquartered in Grand Rapids, MI, advocates the use of virtual network participation with the use of the CU*Answers Kitchen, providing support to credit unions on current hot-button issues in the form of ‘Recipes’.

The current predominant topic on this site is the Credit CARD Act which is making its way through Congress. CU*BASE clients are able to utilize the Kitchen as a starting place to access pertinent information that will help them interpret the ramifications this Act will have on their operations. The site provides a discussion of various tools and services CU*Answers can offer to help credit unions as they work to comply with evolving regulations, as well as links to other major resources such as CUNA and NAFCU. The CUSO invites client participation, requesting users to submit their thoughts and inquiries to be posted on the site to share with others.

Other Recipes included on the site include Collaborating on Compromised Plastics Procedures, Proposed Changes to the FACT Act, 5300 Call Report Tools, and much more. The web site can be found at <http://cuanswers.com/kitchen/>.

About CU*Answers

CU*Answers was founded over 35 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU*Answers offers a wide variety of services for credit unions including its flagship CU*BASE Processing System in both an Online (ASP) and In-house environment, Internet Development Services featuring the **It's Me 247** Online Banking product, Member Check Processing and Direct Deposit processing services. CU*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how “We Make Credit Unions Go” please visit CU*Answers at www.cuanswers.com.

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6000 28th Street SE, Grand Rapids, Michigan 49546

www.cuanswers.com