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CU*Answers Offers 16 New Classes for 2010 Education

Grand Rapids, Michigan –January 6th, 2010

An overriding philosophy at CU*Answers is that education represents much more than a passive occurrence between a client and its processing partner. The Grand Rapids-based CUSO provides a full suite of education offerings via its CU*Answers University to its credit union owners/clients.

The recently issued 2010 Education Catalog has over 60 days of training scheduled, including over 50 web conferences and more than 80 classroom events. For credit unions seeking more convenient options, Online and OnDemand courses are available free of charge. Additional classes throughout the year will be announced due to software enhancements and client requests.

The CUSO is excited to be offering new classes this year with content focusing on compliance offerings, WordPress with SiteControl, multiple Lending and eDOC Innovations classes as well as a new 5300 Call Report class. Education Specialists at CU*Answers are available to assist credit unions in designing a comprehensive training plan designed to meet specific needs of individual credit unions.

According to Laura Welch-Vilker, Manager of Education Services for CU*Answers, “We’re really excited about the upcoming year. Our education offerings have been so widely accepted that we’ve added an additional Education Services Specialist and increased the amount of classes offered for 2010.”

About CU*Answers

CU*Answers was founded over 35 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU*Answers offers a wide variety of services for credit unions including its flagship CU*BASE Processing System in both an Online (ASP) and In-house environment, Internet Development Services featuring the **It's Me 247** Online Banking product, Member Check Processing and Direct Deposit processing services. CU*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how “We Make Credit Unions Go” please visit CU*Answers at www.cuanswers.com.

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