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## **CU\*Answers to Facilitate Collections Roundtable**

### **Grand Rapids, Michigan –January 6<sup>th</sup>, 2010**

CU\*Answers, the data processing CUSO located in Grand Rapids, is holding its third quarterly Collections Roundtable February 4<sup>th</sup> from 9:30am to 12:00 pm EST.

Held at CU\*Answers offices, the Collections Roundtable is an open forum discussion on collections laws, internal procedures and CU\*BASE processes. Jerry Collins, Collections Manager for the CUSO, will be hosting the event. His collections team at CU\*Answers provides early stage collections services to credit unions utilizing CU\*BASE. Today, his team has over 66 years of collections experience, and has worked in the consumer collection industry for both credit unions as well as other financial institutions.

The CUSO has issued a series of dates for future Roundtable events:

April 29, 2010  
June 17, 2010  
September 2, 2010  
December 9, 2010

The CU\*Answers CUSO provides an extensive array of Client Education opportunities including Focus Groups, Regional Training Events, Online and OnDemand courses, and much more.

According to the CUSO, an overriding philosophy at CU\*Answers is that education represents much more than a passive occurrence between a client and its processing partners. To learn more about the Collections Roundtable Events, or other CU\*Answers Education opportunities, visit their website at <http://cuanswers.com>.

### **About CU\*Answers**

CU\*Answers was founded over 35 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU\*Answers offers a wide variety of services for credit unions including its flagship CU\*BASE Processing System in both an Online (ASP) and In-house environment, Internet Development Services featuring the **It's Me 247** Online Banking product, Member Check Processing and Direct Deposit processing services. CU\*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU\*Answers at [www.cuanswers.com](http://www.cuanswers.com).

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