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## **CU\*Answers Upgrade to Include It's Me 247 Security Enhancements**

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CU\*Answers will be releasing its 9.6 CU\*BASE software upgrade February 14<sup>th</sup> for online credit unions. With this release, the Grand Rapids-based CUSO is making significant security enhancements to its integrated online banking platform, **It's Me 247**.

According to the CUSO, two major changes will be put in place to add an additional layer of security for member access to **It's Me 247**. These updates are in response to the recent audit CU\*Answers underwent by the State of Michigan, which included a review of online banking access risk. During this examination, it was clear that auditors are going to get stringent with online banking access security.

For credit unions that were not requiring that security questions be asked at login, **It's Me 247** will automatically require them with the 9.6 release. The option to ask them has been removed from PIB (Personal Internet Branch) layered security and now is a standard automatic part of **It's Me 247** online banking.

Additionally, the minimum online banking password length has been expanded to six characters. A new “Password Strength Meter” tool has been added to assist members when changing passwords to educate them as to the security level associated with the password they have entered. Color coding and messaging help the member determine if the password is “too short” or “weak” (red), “good” (yellow), or “strong” (green).

This release also includes changes to protect sensitive member data on e-Notices, providing additional security for these electronic communications. Members will see the message “Your Personal information is not displayed for enhanced privacy and security” where they would usually see their name and address, and X’s will mask the member’s account base but not the account suffix.

For more information on the upcoming software enhancement, or to view Release Summaries for all upgrades since 1998, go to [http://www.cuanswers.com/client\\_release\\_summaries.php](http://www.cuanswers.com/client_release_summaries.php).

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News Release...

### **About CU\*Answers**

CU\*Answers was founded 40 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU\*Answers offers a wide variety of services for credit unions including its flagship CU\*BASE Processing System in both an Online (ASP) and In-house environment, Internet Development Services featuring the **It's Me 247** Online Banking product, Member Check Processing and Direct Deposit processing services. CU\*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU\*Answers at [www.cuanswers.com](http://www.cuanswers.com).

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