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## **CU\*Answers Hires Internal Auditor**

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The West Michigan-based CUSO known for providing data processing and ancillary services to credit unions has recently announced the addition of a new Internal Auditor to its team.

According to CU\*Answers, Patrick Sickels was hired to assist the CUSO in achieving the goal of transparent compliance. Sickels, CISA, JD, is a former attorney and network engineer who brings a wealth of experience in law and information technology security management. He boasts extensive practice in building audit programs and will be partnering with CU\*A staff to constantly review ways to advance the CUSO's already strict security and compliance programs.

“An aspect of my role that is both challenging and fun is ensuring our people maintain or exceed their high level of customer service while continuously improving our overall security,” says Sickels. “I’ve been very impressed with everyone’s willingness to raise the bar on security and compliance. As our company grows, the work we do today will pay substantial dividends down the road as regulations become ever more stringent and complex.”

### **About CU\*Answers**

CU\*Answers was founded 40 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU\*Answers offers a wide variety of services for credit unions including its flagship CU\*BASE Processing System in both an Online (ASP) and In-house environment, Electronic Check Processing, and a wide variety of Self-Service products featured by **It's Me 247** Online Banking, and newly offered Mobile Banking. CU\*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how “We Make Credit Unions Go” please visit CU\*Answers at [www.cuanswers.com](http://www.cuanswers.com).

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