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CU*Answers Adds Teller Posting Shortcuts to CU*BASE

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According to the CU*BASE 10.0 Software Upgrade Release document, CU*Answers programmers have been hard at work not only adding visual enhancements to frequently used screens, but creating a series of teller posting aids and shortcuts making the special features stand out.

These additions include:

Proc Code Lookup Now Available – Next to the Proc Code field on the Teller screen, there is now a Proc Code lookup to help credit union staff find those less frequently used Process Codes right when needed.

Access to Phone Operator Directly from Within Main Teller Posting – Phone Operator can now be accessed from the Main Teller Posting screen with a keystroke. The new F18-Phone Operator function can be used to see if a check has cleared, to place a stop payment, and more.

Calculate Cash Back – A new, blue “Calculate Cash Back” button makes it more obvious how to calculate cash back for a member.

Toggle Nicknames button – A new nickname button now toggles between the standard account name and the member’s chosen nickname for the account.

Click for Procedures button – Just as on the Inquiry and Phone Operator screens, the new red Procedures button is available to list the procedures for Membership Designation, instead of the previous less-noticeable light bulb graphic.

Member Name Now in Larger Font – Again, as on the Inquiry and Phone Operator screens, the name is more prominent, and if there is a designation on the account, this will appear in smaller font below.

For more information on these changes, and other upgrades included in the 10.0 Release access, http://www.cuanswers.com/client_release_summaries.php.

About CU*Answers

CU*Answers was founded 40 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU*Answers offers a wide variety of services for credit unions including its flagship CU*BASE Processing System in both an Online (ASP) and In-house environment, Electronic Check

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Processing, and a wide variety of Self-Service products featured by **It's Me 247** Online Banking, and newly offered Mobile Banking. CU*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU*Answers at www.cuanswers.com.

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