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## **CU\*Answers Develops More Learn from a Peer Features**

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Earlier this year, CU\*Answers rolled out the first Learn from Peer tool in CU\*BASE, the Tiered Services Peer Analysis which allows credit unions to select another credit union with similar makeup, and view side-by-side comparison data on penetration goals monitored in Tiered Services. With the recent 10.1 release of CU\*BASE, the Grand Rapids-based CUSO has provided a new feature, Learn from a Peer - Configuration Comparison.

The new configuration comparison screens provide the ability for one credit union to compare its individual configuration side-by-side with the configuration of another credit union. According to the CUSO, it chose to use Check Cashing Fee Configuration as its first example of this style of comparison. CU\*Answers continued that the Cashed Check Fee Configuration feature is designed to assist credit unions in developing the appropriate fee structure to help offset the costs associated with handling checks, particularly for non-members.

To view a demo of CU\*BASE Learn from a Peer Features, access CU\*Answers onDemand at <http://ondemand.cuanswers.com/>

### **About CU\*Answers**

CU\*Answers was founded 40 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU\*Answers offers a wide variety of services for credit unions including its flagship CU\*BASE Processing System in both an Online (ASP) and In-house environment, Electronic Check Processing, and a wide variety of Self-Service products featured by **It's Me 247** Online Banking, and newly offered Mobile Banking. CU\*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU\*Answers at [www.cuanswers.com](http://www.cuanswers.com).

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