

**FOR IMMEDIATE RELEASE:**



*For more information contact:*

*Scott Page, EVP ext 103*

*[spage@cuanswers.com](mailto:spage@cuanswers.com)*

*Rachel King, Sales Admin ext 130*

*[rking@cuanswers.com](mailto:rking@cuanswers.com)*

## **CU\*Answers to Update IP Software**

**Grand Rapids, MI – September 24<sup>th</sup>, 2010**

The CU\*Answers CUSO that provides data processing, check processing, and other services to credit unions, has recently announced to its clients that it is preparing for a conversion to a new item processing platform. Scheduled for Monday, September 27<sup>th</sup>, this update will reportedly provide increased efficiency as well as other features.

According to CU\*Answers, benefits of the upgrade will be noticed primarily with the CheckViewer application used by branch staff to view and search for check images, and members accessing check images via **It's Me 247** online banking, which will be more user-friendly due to aesthetic changes. Daily processing will see minor affects, with the length of tracer numbers reducing to 7 from 10. 2 new reports are being offered to credit unions, as the IP department will no longer print a daily Return Item Maintenance Report, said the CUSO.

For more information on Item Processing services offered by CU\*Answers, access <http://www.cuanswers.com/cucheck.php>.

### **About CU\*Answers**

CU\*Answers was founded 40 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU\*Answers offers a wide variety of services for credit unions including its flagship CU\*BASE Processing System in both an Online (ASP) and In-house environment, Electronic Check Processing, and a wide variety of Self-Service products featured by **It's Me 247** Online Banking, and newly offered Mobile Banking. CU\*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU\*Answers at [www.cuanswers.com](http://www.cuanswers.com).

**XXX**