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CU*Answers Upgrades Idea Form

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CU*Answers has announced that it will soon be unveiling a new subject-matter specific “Idea Form” for CU*BASE clients to use when submitting requests for new software features they would like added.

According to the CUSO, the new Idea Forms will route communications to the appropriate subject matter expert as based upon the category designation selected from the website. Previously, all idea forms were routed to CEO, Randy Karnes, but now will also include the expert for Lending & Collections, Auditing & Compliance, Online Banking, or General Development.

CU*Answers continued to say that ideas submitted through this feature that are adopted for software projects can be followed through the development cycle via the project management tool, Monitor.

For more information about CU*Answers and the Submit an Idea process, go to http://cuanswers.com/client_idea.php.

About CU*Answers

CU*Answers was founded 40 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU*Answers offers a wide variety of services for credit unions including its flagship CU*BASE Processing System in both an Online (ASP) and In-house environment, Electronic Check Processing, and a wide variety of Self-Service products featured by **It's Me 247** Online Banking, and newly offered Mobile Banking. CU*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how “We Make Credit Unions Go” please visit CU*Answers at www.cuanswers.com.

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