

FOR IMMEDIATE RELEASE:



For more information contact:

Scott Page, EVP ext 103

spage@cuanswers.com

Rachel King, Sales Admin ext 130

rking@cuanswers.com

CU*Answers Collections Adds New Service

Grand Rapids, MI – September 16th, 2010

The Collections department of CU*Answers Lender*VP division has recently rolled out a new service to its CU*BASE clients. New Skip Trace options allow for credit unions to request skip trace information from the staff at CU*Answers, and pay a per piece fee.

This service allows clients to send a phone number or SSN to the Lender*VP staff at CU*Answers to find the needed information. CU*Answers continued to say that more offerings may become available soon.

Lender*VP/CU*Answers has been providing collaborative collections services for credit unions since March, 2007. For more information access the website at: www.lendervp.com.

About CU*Answers

CU*Answers was founded 40 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU*Answers offers a wide variety of services for credit unions including its flagship CU*BASE Processing System in both an Online (ASP) and In-house environment, Electronic Check Processing, and a wide variety of Self-Service products featured by **It's Me 247** Online Banking, and newly offered Mobile Banking. CU*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU*Answers at www.cuanswers.com.

XXX